Uncompromising commitment to the Organizational and Personal Resiliency of those we serve

Exercises

Dwight Eisenhower said, "Plans are nothing, planning is everything". At ARSC, we say, "Planning is nothing without practice!" We can design, plan, produce and facilitate high- or low-impact exercises – *to your specifications* – that can help you answer the following questions and gain executive confidence in your organization's resiliency:

- Are my strategies sound?
- Are my anticipated scenarios realistic *and* recoverable?
- What are the gaps and weaknesses?
- Do my tools and enablers work?
- Do they work <u>under load</u>?
- Can business be transacted?
- Do managers and staff understand the plan?
- Can managers respond? Can employees *execute*?
- Can they do it <u>under</u> <u>realistic/chaotic conditions?</u>

Track Record of Successful Exercises (selected from over 60 successful events)



London Office, Global Online Travel Agency

- Type: Table Top, Functional Simulation
- Audience: Recovery Management (up to VP) 9 players + 60 displaced workforce + civil authorities: Met Police, Borough EPO, et. al
- Scenario: Civil violence, employees at risk

Exercise predicted actual events



NYC International Private Bank

- Type: Functional Simulation
- Audience: Recovery managers and IT support 10 players
- Scenario: Loss of IT systems and connectivity

Program proven in actual events



International Offices, Global Company

- Type: Full Mock Office Closures (unannounced and semi-announced)
- Audience: All-hands Paris, Munich, Milan, Toronto, San Francisco, up to 250 players per event
- Scenario: Total office impact (varied)



Global NYC Capital Markets Firm

- Type: Multi-media Table Top
- Audience: Partner/ Executive Committee
 65 players
- Scenario: Bombing/extremism, City event Exercise predicted actual events

Global Travel Company

- Type: 5-day Crisis Simulation
- Audience: Global Crisis Management Team 18 players
- Scenario: Hurricane "Zirbot"

Program proven in actual events



Major US Bank

- Type: Table Top
- Audience: Enterprise IT Management 85 players
- Scenario: Gas explosion/Data Center loss

Mr. Mannella has been featured as an expert presenter at *Partners in Emergency Preparedness*, World Conference of Disaster Management, InterCEP, Continuity Insights and other venues